

Welcome New Patient!!

Great Bend Children's Clinic
1021 Eisenhower
Great Bend, KS 67530
620-792-5437

Thank you for choosing the Great Bend Children's Clinic as your child's healthcare provider. Our doctors, nurses and staff are committed to your child's health treatment being successful and their trip to the doctor being positive experiences. It is our pleasure to welcome you as a new patient.

Before you arrive, **Please complete the registration papers included in this packet.** This will greatly reduce your waiting time. Be sure to read, sign and date all forms.

- Patient Demographics form
- Permission to Treat
- Permission to seek Medical Care/ Personal Health Disclosures/Patient record of Disclosure
- Financial Policy
- Privacy Practices Notice (HIPPA)
- Policies and Procedures
- Pediatric History

What to bring to your first appointment:

- **INSURANCE CARD** (Your insurance requirements will be collected at time of appointment)
- Co-Pay or 20% whichever the insurance requires. **NO EXCEPTIONS.**
- If applying for KANCARE, please apply ASAP. After **2 MONTHS** of age , no further appointments will be made until insurance becomes active,
- List of current medication and vaccination records.

If you have questions about the forms of your appointment, call us at (620)-792-5437. We look forward to seeing you!

Clinic Location: 1021 Eisenhower, Great Bend KS. On west 10th St, Eisenhower St. It is located across from Playa Azul and West of the Storage Units. The clinic is one block off of 10th St on Eisenhower.

Office hours: Open Monday and Tuesday 7:30 am- 5:00pm, Wednesday 7:30 am – 6:00pm, Thursday 7:30am- 7:00pm, and Friday 8:00am- 5:00pm.

Scheduling: Appointments are scheduled with any of our providers. You may certainly request your preference, but keep in mind that their schedules vary and that he/she may not be available that day or their schedule may already be filled. We may ask you to see a different provider in that case.

Appointments are made by either calling 620-792-5437 or scheduling as you exit from a previous appointment.

Kids' Docs: The clinic is operated by (3) pediatricians, Dr. Marta Edmonds, Dr. Ryan Williams and Dr. Harimahefa Ratsimbason. They provide quality pediatric care to patients from newborn through 18 years. Our pediatricians are American Academy of Pediatrics board-certified. They have privileges at the University of Kansas Health Systems for inpatient care; we have associations with a broad network of pediatric specialists and working relationships with many pharmacies and ancillary services in the local and surrounding communities.

Nurse Practitioners: Our APRN's provide healthcare services similar to those of a doctor. APRN's have master's nursing education and clinical training. They are board –certified and recognized as expert healthcare providers. Our Nurse Practitioners collaborate daily with our pediatricians.

Immunizations: We offer many childhood immunization and season vaccination and partner with Vaxcare. All insurance policies differ, we do ask that you verify with your insurance carrier that immunizations will be covered as immunizations are very expensive and we are not a part of the state's free immunization program, VFC (Vaccine For Children). **IF YOUR INSURANCE DOES NOT COVER IMMUNIZATIONS, YOU WILL BE RESPONSIBLE FOR THE COST OF ALL IMMUNIZATIONS GIVEN.** The Barton County Health Department (or your county HD) may offer vaccinations at a minimal cost or no cost.

Allergy Injections: We have a specific routine for our nursing staff to assist the allergist with your child's allergy shots. We will explain more at the time you schedule your allergy shot appointments. You must make arrangements for the Allergen Rx to be delivered to GBCC and follow our strict protocol for administering the. Be sure to allow enough post-injection wait time.

Pediatric Visit-Quirks:

- KS Law states that children must be accompanied to their visits by a parent or otherwise designated adult until they are 16 years old. That includes Allergy shot appointments.
- Step Parents must have written consent from the biological parent to bring the child to an appointment.
- Regarding consent to treatment, If you are leaving your child with another caregiver, leave them a not giving them permission to seek medical care in emergencies.
- **Please note,** we are not a party to divorce decrees and therefore not subject to those arrangements for payments.
- **IF YOU ARE NOT BILINGUAL YOU ARE REQUIRED TO BRING AN ADULT INTERPRETOR TO YOUR APPOINTMENTS.**

Great Bend Children's Clinic
1021 Eisenhower Ave
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620-792-5437



Patient Registration Form

Last name: _____ first Name: _____
Date of Birth: _____ Gender: _____ Primary Language: _____
Ethnicity: Hispanic: _____ Non-Hispanic: _____ Unknown: _____
Race: Asian: _____ African-American: _____ Hawaiian: _____ White: _____
Mailing Address: _____
City State Zip
SSN: _____ Patient's Phone Number: _____
Is it a cell phone? Yes _____ No _____

Parent/ Guardian 1: Name: _____ Date of Birth: _____
Circle: Mother Father Stepparent SSN: _____ Lives with Patient: Yes ___ No ___
Cell Phone: _____ Work phone: _____ Employer: _____
Email: _____

Parent/ Guardian 2: Name: _____ Date of Birth: _____
Circle: Mother Father Stepparent SSN: _____ Lives with Patient: Yes ___ No ___
Cell Phone: _____ Work Phone: _____ Employer: _____
Email: _____

Emergency Contact: _____ Phone: _____
Relationship to Patient: _____

Insurance Information

Insurance Company: _____ Policy Holder's Name: _____
ID Number: _____ Group Number: _____
Do you have more than one insurance policy? Yes _____ No _____
If yes, what is it? _____

I understand that I am responsible for payment of charges regardless of having insurance and I am hereby informed the per KAR 3-5-59, I am responsible for any non-covered services.
I hereby assign all medical and/or surgical benefits to include major medical benefits to which I am entitled, including private insurance, and any other health plan, to the Great Bend Children's Clinic. This assignment will remain in effect for one year or until revoked by me in writing. A photocopy of this assignment is to be considered valid as original. I hereby authorize said assignee to release all information necessary to secure payment. I understand that the information provided herein may also be disclosed to the appropriate entity for collection of debt.

Biological Parent/Legal Guardian Signature

Date

Great Bend Children's Clinic
1021 Eisenhower Ave, Great Bend, KS 67530
Permission to Seek Medical Care

Child's Name: _____ DOB: _____

I hereby allow the following individual (s) to seek medical attention for my child:

Please Circle the options below:

This permission may include immunizations: YES or NO

This permission may include medications: YES or NO

This permission may include other invasive treatments: YES or NO

Parents: _____

Biological Mother

Biological Father

Step Parent: _____

Grandparent (s): _____

Other: _____

(Name)

Relationship to Patient

Permission to Disclose Private Health Information

I hereby allow The Great Bend Children's Clinic to share the following medical health information with the individuals named above. **Please check which ones apply.**

___ Appointment Dates/Times

___ Rx prescriptions/instructions/information

___ Physical Exam Details

___ Immunization Records

___ Test Results

___ Other Health Information

Methods of Disclosure of Protected Health Information (PHI)

Private Health Information (PHI) may be disclosed to the individuals named above in the following forms of communication:

___ Home Telephone

___ Home Message Machine

___ Work Telephone

___ Work Message Machine

___ Cell Phone

___ Cell Phone Message

___ Presence During Exam

___ Written Communication

Biological Parent/ Legal Guardian Signature

Date

Biological Parent or Legal Guardian

Statement of Permission to Treat

I, _____, give my permission for (Child's Name) _____ to be examined, diagnosed, and treated for any medical condition which exists or is suspected to exist. This permission includes this and any subsequent visits for which I bring my child to this office. My permission also extends to releasing this medical record to consultant physicians if ever required to adequately diagnose and treat this child. From time to time, photographs which help to document significant medical conditions may be necessary and useful and I give my permission for such photographs to be taken. I consent to the administration of medications by oral, rectal, intramuscular, intranasal, subcutaneous, intravenous, intrathecal or transdermal routes that may be required to treat my child's medical condition.

Biological Parent/ Legal Guardian Signature

Relationship

Date

Great Bend Children's Clinic Policies and Procedures

1. **Insurance Cards:** Please bring your current insurance card each visit. It is your responsibility to know the benefits and provisions of your individual policy. If you do not provide us with the current insurance information at the time of service, we will be unable to file the insurance claim for you, making you responsible for the cost of all services.
2. **Co-Payments:** If your insurance policy requires a co-payment, this must be paid before your child is seen. For your convenience we accept, cash, checks, Visa and MasterCard.
3. **Forms:** If you require a form for daycare, pre-school, camp, sports physicals, or any other activity we request you bring the form with you to your child's well exam. Please allow up to three business days for the form to be completed.
4. **Missed/Late appointments:** If you are unable to keep your child's scheduled appointment, we simply ask that you call us 24 hours in advance to cancel. If you are more than 15 minutes late for your appointment we may need to ask you to reschedule out of courtesy to our other patients. We will be happy to try and work you in, but you will have to wait until there is an available appointment time or we may offer you an appointment with another provide, if available.
5. **Prescription Refills:** If your child is on a controlled medication and you need a refill, we request you notify our office 24 hours in advance to get the prescription written and picked up or 5 business days if you need the prescription mailed for all other medication refills, please have your pharmacy send us a refill request. These will be completed within two business days.
6. **Returned Mail/ Check:** Please remember to update our office with any changes in your patient information each time you are in the office. When a check is returned to us no paid by your bank due to insufficient funds or other reasons, the bank charges our account a fee and that cost will be added to your account balance. After 2 returned checks we will no longer accept a check on your account. Your balance will need to be paid by cash, Visa, or MasterCard.
7. **Medical Records:** If you would like a copy of your child's medial record there is a standard charged as allowed by Kansas Law. At your written request, we will transfer immunizations, growth chart, and last well exam to another physician office on time without charge. A request for additional records will be subject to charge. Records will be transferred within 30 days of written request.
8. **HIPPA:** We do not fax any medical information to your home or work office. We will fax immunizations records to your child's school or daycare.

By my signature below, I state that I have read and understand the above policies for GBCC

Biological Parent/Legal Guardian Signature

Date

Patient Name

Great Bend Children's Clinic Financial Policy

Thank you for choosing the Great Bend Children's clinic as your healthcare provider. We are committed to your health treatment being successful. Please understand that payment of your bill is considered a part of your treatment. The following is a statement of our financial policy we require you to read and sign prior to any treatment.

Self-Pay: If you do not have insurance, our policy is to require full payment at the time of service. We accept cash, checks, Visa or MasterCard payments.

Regarding Insurance: We accept assignment of insurance benefits on your first visit. You are responsible for your co-payment at the time of service. The remaining amount will be billed to you after the insurance has paid. If the charges apply to an unmet deductible, we expect a 20% payment at the time of service. We participate in several PPO organizations in which we have agreed to accept their reimbursement amounts and grant appropriate write offs. Your insurance policy is contract between you and your insurance company and we ask you to be familiar with it regarding coverage and benefits. We are not a party of the contact. We file insurance as a courtesy to you.

Usual and Customary: Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's arbitrary determination of usual customary rates.

Financial Arrangement: For insurance balance due. Federal Law requires you to sign a financial arrangement in the event that we bill you. If your account lapses of 90 days without payment, we will be forced to start collection proceedings. In the event, you will be responsible for an additional 15% of the collectible balance fee. Should collections of your account require legal action, and additional 15% is added for attorney fee. Please keep our insurance department apprised of your situation so we can work with you before this happens.

Minor Patients: the adult accompanying a minor and the parents (other guardians of the minor) are responsible for full payment. We do not get involved in billing and collecting from ex-spouses.

Missed appointments: If you are unable to keep your appointments, please inform us as soon as possible. Three "no show" appointments in a one year period may subject you to dismissal from the clinic.

Returned Checks: Checks Returned to us by your banking institution for insufficient funds will be charged an additional \$30.00 service fee.

Non-payment and overdue accounts: We realize some families experience financial difficulties and our main concern is providing excellent uninterrupted care to your children. We believe that communication of these difficulties is of the utmost importance so we can focus on your children. Please notify our office manager if you need help with financial arrangements. If you ignore or fail to respond to your financial obligations, we will have no choice but to enforce our non-payment policy.

Our goal is to care for your children and our billing team is here to help you with any questions you may have concerning your balance. We would like to thank you for choosing Great Bend Children's Clinic. We are committed to provide the best possible care to your child (ren).

By my signature Below, I state that I have read and understand the financial policy for GBCC.

Biological Parent/ Legal Guardian Signature

Date

Patient Name

Advance Beneficiary Notice (ABN)

Patient's Name: _____ Medicaid #: _____

NOTE: You need to make a choice about receiving these health care items or services.

Items or Services:

- Inpatient Newborn Care
- Inpatient or Outpatient hospital care
- Neonatal follow up visits
- Office visits for a sick child
- Well Child Exams
- Emergency Care
- Lab test, immunizations, allergy injections
- Other

Because:

- Beneficiary was not eligible when services were provided.
- Beneficiary was eligible when services were provided but did not inform the provider of KMAP eligibility timely.
- Medicaid does not cover the services.

You may have received medical care from our doctors at the hospital or emergency room prior to coming the Great Bend Children's Clinic.

This constitutes advance notice to you, the beneficiary that if all program requirements are met by (the provider) and payment is not made by Medicaid, that you may be held responsible for the charges if your services are not covered by Medicaid. The purpose of this form is to help you make an informed choice about whether or not you want to receive these items or services, knowing that you might have to pay for them yourself. Please read this entire notice carefully.

-Ask us to explain if you don't understand why Medicaid probably won't pay.

- Ask us how much these items or services will cost you (Estimated Cost \$____), in case you have to pay for them yourself or through other insurance.

**I understand that I may be responsible for payment of medical services rendered by providers
At the Great Bend children's clinic and/ or hospital facility.**

Biological Parent/Legal Guardian Signature

Date

HIPPA Notice of Privacy and Security Practice

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please Review it carefully.

This notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) to carry out treatment, Payment, or health care operations (TPO) and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health Information" is information about you, including demographic information about you. Including demographic information that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

Uses and Disclosures of Protected Health Information: Your protected health information may be used and disclosed by your physician, and our office staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you. To pay your health care bills, to support the operation of the physician's practice, and any other use required by law.

Treatment: We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management if your health care is with a third party. For example, we would disclose your protected health information to a home health agency that provides care to you. For example, your protected health care information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you.

Payment: Your protected health information will be used as needed to obtain payment for your health care services. For example obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

Health Care Operations: We may use or disclose as need your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, licensing, and conduction or arranging for other business activities. For example we may disclose your protected health information to medical student who are being trained at our office. In addition we may us a sign in sheet at the registration desk where you will be asked to sign I n your name and indicate physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information as necessary to contact you to remind you of your appointment.

Other Permitted and Required uses and Disclosures: Will be made only with your consent, authorization or opportunity to object unless required by law.

You May revoke this authorization at any time in writing except to the extent that your physician or the physician's practice has taken an action in reliance on the use or disclosure indicated in the authorization.

Your rights: following is a statement of your rights with respect to your protected health information

You have the right to inspect and copy your protected health information: Under federal law however, you may not inspect or copy the following records, psychotherapy notes, information compiled in reasonable anticipation of. Or us in a civil, criminal, or administrative action or proceeding; and protected health information that is subject to lave that prohibits access to protected health information.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location: You have the right to obtain a paper copy of this notice from us upon request even if you have agreed to accept this notice alternatively i.e. electronically.

You may have the right to have your physician amend your protected health information: If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to you statement and will provide you with a copy of any such rebuttal.

You have the right to request a restriction of your protected health information: This means you may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment, or healthcare operations. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies and services associated with your requests. We may require that you pay such fee prior to receiving the requested copies. You may also request that any part of your protected health information not be disclosed to family member or friends who may be involved in your care or for notifications purposes as described in the notice of privacy practices. Your request must state the specific restriction requested and to who you want the restrictions to apply. Your physician is NOT required to agree with your request. If your physician believes it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted. You the have the right to use another Healthcare professional. You must complete a form providing information we need to process your request.

You have the right to receive and accounting of certain disclosures we have made, if any, of your protected health information: This is a list of disclosures we may make of health information about you, with certain exceptions specifically defined by law. To request this accounting of disclosures you must complete a specific form providing information we need to process your request. To obtain this form or obtain more information concerning this process, please contact the privacy officer. Your request must state a time period which may not be longer that six years and not include dates before April 14, 2003. Your request should indicate in what form you want the list. For example on paper or electronically. The first list you request within a 12 month period will be free. For additional lists we may charge you for the costs for providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

Breach Notification: You have the right to be notified if your protected health information is breached, unless it is determined through our risk assessment review that the impermissible use or disclosure posed no significant risk of " financial, reputational, or other harm" to you. Our privacy officer is Tammy Buehler.

Complaints: You may complain to us or the Secretary of Health and Human Services if you believe your privacy rights have been violated by us. You may file a complaint with us by notifying our privacy officer by contacting them with your complaint. **You will not be penalized for filing a complaint.**

This notices was published and becomes effective on/or before April 13, 2003. This notice was updated as of 12/31/2013.

We are required by law to maintain the privacy of and provide individuals with this notice of our legal duties and privacy practices with respect to protected health information. If you have any objections to this form please ask to speak with our HIPAA Compliance Officer.

Signature Below is only acknowledgement that you have received this Notice of our Privacy Practices.

Biological Parent/Legal Guardian (Print Name)

Biological Parent/ Legal Guardian Signature

Child's Name

Date

Pediatric History Form

Child's Name: _____ DOB: _____ Date: _____

Person Providing the Info: _____

A. Birth History

1. Birthplace: _____
2. Birthdate: _____
3. Was pregnancy normal? _____
4. Was Delivery normal? _____
5. Was baby full term? _____
6. Birth weight? _____
7. Birth length? _____
8. Any nursery problems? _____
9. Hearing screen: Passed: _____ Failed: _____

B. Intrauterine

1. Medications: _____
2. Alcohol: _____
3. Tobacco: _____
4. Drugs: _____
5. Maternal infections: _____

C. Growth and Development:

1. Ages when first:
Sat _____ Talked _____
Rolled _____ Walked _____
2. School History:
Learning Problems? _____
Attends special education? _____
Discipline or behavior problems? _____
Ever seen by a Psychologist, Speech Therapist
Or Physical Therapist? _____

D. Special Diet? _____

E. Allergic Reactions? (Drugs, asthma, hives, eczema, hay
Fever, food) _____

F. General Survey:

1. Has your child had any unusual problems with
the following?
Head: _____
Eyes: _____
Ears/Nose/ Throat: _____
Chest/Heart/ Lungs: _____
Stomach: _____
Kidneys: _____
Bladder: _____
Bones, Muscles, Joints: _____
Skin: _____
Blood: _____

G. Any serious hospitalization, surgery, injures?
(when, where, why?)

H. Family history/ Patient Health History?

1. Child's Dad: Living? _____ Age? _____ Health? _____
2. Child's Mom: Living? _____ Age? _____ Health? _____
3. Child's Siblings: How Many? _____ Ages? _____
Health? _____

5. Indicate the relationship with disease/ Problem

M-Mother, F-Father, MG-Maternal

grandmother/grandfather

PG- Paternal grandmother/ grandfather

Allergies _____

Asthma _____

Birth Defects _____

Blood Disorder/ Sickle Cell _____

Cancer _____

Diabetes _____

Drug or ETOH Abuse _____

Epilepsy/ Seizures _____

Headache _____

Heart Disease/ Stroke _____

High Blood Pressure _____

High Cholesterol _____

Kidney/ Liver Disease _____

Lung Disease _____

TB/ Exposure to TB _____

Mental Illness _____

Obesity _____

Scoliosis/ Arthritis _____

Speech Visual, Hearing _____

Ulcers/ Colitis _____

Urinary/ Bowel _____

I. How long has your family lived in this area? _____

J. Where did you live before coming to this area?

K. Any special comments about your child?

L. Your last Doctor was? _____

Marta J. Edmonds, M.D
Ryan M Williams, M.D.
Harimahefa Ratsimbason, M.D.



1021 Eisenhower Ave
Great Bend, KS 67530
Telephone: 620-792-5437

Office Hours: Monday and Tuesday 7:30am – 5:00pm, Wednesday 7:30 am- 6:00 pm, Thursday 7:30am- 7:00pm and Friday 8:00am – 5:00 pm. A nurse is available for telephone calls from Monday-Friday 9:00 am – 5:00pm.

Routine calls such as medication refills/doses, minor wellness questions; illness, growth, feeding, fussiness or diaper rash concerns are handled during office hours. Calls are returned in the order they are received. Please be patient, we receive many calls. If you believe your child is very ill, let the receptionist know when you call. Keep your phone lines open or leave an alternative number if you must leave. If we have returned your call, please check your voicemail before calling again.

Please note that we are reluctant to prescribe antibiotics over the phone.

Evening/Weekend (intended as URGENT CARE Service ONLY): If you believe your child experiences a medical emergency or is very ill when our clinic is closed, proceed directly to the ER or Urgent Care. After you have attempted to manage your child's illness at home, please consider whether he/she is ill enough to warrant paging us or whether it can wait until our office opens. Call the office number and the answering service will answer and transfer the call or take your number. The on-call practitioner or Nurse will call you back as soon as possible. **PLEASE KEEP YOUR PHONE LINE OPEN.** If you cannot wait for our return call, proceed directly to the ER or Urgent Care. When you call, please be prepared to give us the child's full name, age, weight, temperature, current medications and the name and phone number of your pharmacy.

Examples of when to go to the ER or Urgent care after hours:

- Infant less than 2 months old with a rectal temperature of at least 100.5
- Asthma flare with unresponsive to home treatment
- Seizures (unless patient has a history of seizures)
- Uncontrolled persistent vomiting
- Dehydration from vomiting/diarrhea, unresponsive to oral dietary management
- Ear Pain in a child younger than 2 years of age
- Head injuries and/or wound due to injuries
- High persistent temperature unresponsive to Motrin or Tylenol, listless, not acting normally, changing condition and parental concern
- Respiratory Distress/Severe Allergic Reactions